



Accommodation Sheet

General information

Accommodation name	HOTEL PALAZZO RICASOLI
Typology	Hotel
Address	Via delle Mantellate 2, 50129
City	Florence
Contacts	+39 055 352151 Mail info@hotelricasoli.it ricasoliFirenze@UNAEsperienze.it
Website	Website: https://www.gruppouna.it/en/404
WCAG 2.1 compliant accessible website	NO
Online bookings	YES
Short description	Located in the famous Renaissance Palace of the Ricasoli barons, it offers its guests 132 housing units (rooms, suites and apartments). The large and bright rooms overlook the ancient Via San Gallo, where churches and historic buildings alternate with shops and restaurants. With its privileged location, Palazzo Ricasoli is the ideal starting point for visiting museums, art galleries and monuments, to participate in events at the nearby Fortezza da Basso, the main conference venue in Florence, or to immerse yourself in the most prestigious shops in the city. A private garage with 100 parking spaces is a precious added value, accessible from the ring roads. In addition to barrier-free accommodation, the Palace includes an important conference center, for holding events and business meetings.

TESTED AND REVIEWED BY: [Handy Superabile Social Promotion Association](#) in 2024

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Please note The following information refers to the date of verification shown at the bottom of each sheet. The Association is not responsible for any significant changes made by the property after the visit.

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Arrival at the property

How to reach the property

By car	<p>The A1 motorway is the main road that connects the north and south of the country, and passes through Florence.</p> <p>From the Firenze Nord (A1) or Firenze Ovest (A11) motorway exit. The arrival address is V.le Spartaco Lavagnini 11, which corresponds to the entrance of the hotel used by tourist buses. This allows you to avoid the ZTL, to be crossed in case you decide to come from Via delle Mantellate.</p>
By plane	A. Vespucci Airport - Florence
Assistance service for people with disabilities	YES
Embarkation/disembarkation of passengers with reduced mobility	with courtesy chair and ambulift/finger
Tactile paths for the blind and visually impaired	YES
There is a toilet room accessible with grab handles	YES
By train	
Nearest station	Santa Maria Novella train station about 1.5 km away on foot
Assistance service for people with disabilities	YES





Pathway from the private/public car park to the entrance

Presence of private parking	YES
Presence of parking space reserved for people with disabilities	NO
Type of flooring of the private parking lot	Tiles
Public parking nearby	NO
Type of flooring in the public car park	Tiles
Presence of parking space reserved for people with disabilities in the public parking lot	NO
Describe the route from the car park to the entrance and any critical issues	with elevator
Eventual notes	The hotel has private parking, with entrance located next to the main entrance. The garage flooring is smooth and there are no spaces marked as reserved for the disabled. The car park is very large and has a lift to reach the reception. From the garage it is possible to reach the hall through a door with a width of more than 90 cm. The 2-meter stretch in front of the door is uphill with an 11% slope, the door has an anti-panic bar that can be opened with moderate effort. The lift has a sliding door with a useful width of 66 cm, a cabin 123 cm wide and 100 cm deep. The internal keyboard has raised buttons and braille. The highest button is located at 149 cm. The external call button is at a height of 134 cm



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Entrance to the structure

<p>There is an accessible entrance</p>	<p>For those arriving without a car, the hall can also be reached on foot from the main entrance, through a covered corridor. However, there are 3 steps (one at the entrance door and two after 20 meters) 18 cm high that cannot be overcome with any precaution, except to pass on the driveway side. Here the stone pavement is very uneven, challenging to travel in a wheelchair. Alternatively, by notifying the staff in advance, it is possible to cross the meeting room to bypass the two steps at the end of the corridor.</p>
<p>How to access the structure</p>	<p><input checked="" type="checkbox"/> through no. 3 steps</p>
<p>Type of entrance door</p>	<p>With 2 leaves and opens on both sides with medium effort.</p>
<p>Useful width of door/entrance gate</p>	<p>Above 90 cm</p>
<p>There are indicators and tactile maps</p>	<p>NO</p>
	

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There is an additional entrance dedicated to the arrival of buses, whose entrance overlooks Viale Spartaco Lavagnini. Once you get off the vehicle, you will have to walk along a walkway with wooden flooring and a 9.6% slope in the first 8 meters approx., with a difference in height of 10 cm at the end.







Following the path you reach the atrium, whose uneven pavement can be largely avoided by walking along a second walkway in the center. A metal platform of one meter and a slope of 5% allows you to overcome the difference in height between the atrium and the reception area.





Hall – Reception



How to reach it from the entrance	flat
Reception desk height	85 cm
Presence of multilingual staff	YES
Type of information material	<input type="checkbox"/> YES with maps/tactile signals <input checked="" type="checkbox"/> YES with brochure
Initial assistance is provided for visitors with disabilities	<input type="checkbox"/> YES with orientation tour of the structure <input checked="" type="checkbox"/> YES with room accompaniment <input checked="" type="checkbox"/> YES with porter service
The following aids are provided for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Comfortable shower chair
The staff followed a training course on welcoming people with different disabilities	NO
	





Rooms/apartments

Rooms/apartments adapted for guests with reduced mobility

Number and type of rooms/apartments equipped/usable by people with reduced mobility	<input checked="" type="checkbox"/> double rooms num.3
Room access	<input checked="" type="checkbox"/> by elevator door width 144 cm, cabin width 87m, cabin depth 140cm, altezza pulsante più alto tastiera 134 cm con tasti in rilievo/braille
	
Type of entrance door	with lever handle
Usable width of entrance door	78 cm
Bed type and height	double bed 57cm high
Free spaces on the sides of the bed	left Above 90 cm right 50 cm frontal Above 90 cm
Cabinet Type	with doors
Free space under the desk	67 cm





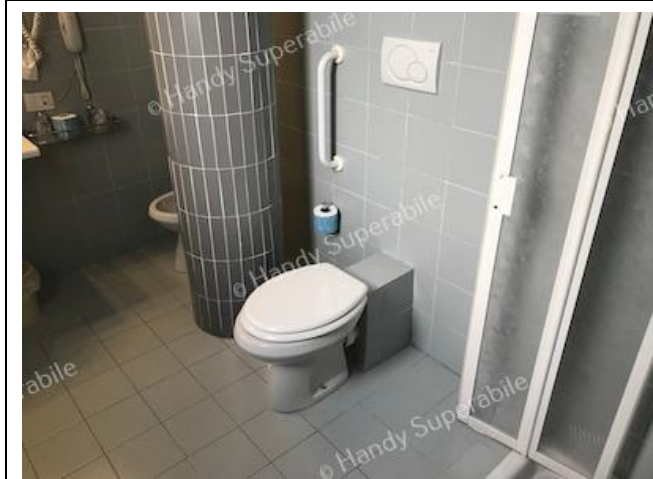
In-room options are available	<ul style="list-style-type: none"><input checked="" type="checkbox"/> safe<input checked="" type="checkbox"/> minibar<input checked="" type="checkbox"/> Wi-fi<input checked="" type="checkbox"/> Satellite TV
How to access	flat
	
	





Toilet facilities in the guest room for guests with reduced mobility

Access to the premises	flat
Usable width of the entrance door	70cm
Type of door	with door that can be opened outwards
Type of handle	lever
Toilet height	40 cm
Toilet seat with open front tooth	NO
Support handles	To the right of the wall-mounted toilet.
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left 50 cm right presence of a pillar frontal Above 100 cm
Electric doorbell/telephone on the side of the toilet	NO
Washbasin with space underneath for wheelchair approach	Above 70 cm
Height from the ground lower edge mirror	101 cm







<p>Accessible shower available for guests with reduced mobility</p>	<p>YES flush with the floor</p>
<p>Type of shower</p>	<p>Both walls can be opened with interior space 75 x 75 cm</p>
<p>Shower chair</p>	<p>collapsible</p>
<p>Support handle</p>	<p>YES</p>
<p>Presence of shower head or sliding rails</p>	<p>Up and down with a height of 160 cm</p>
<p>Electric doorbell/telephone on the side of the shower</p>	<p>NO</p>

Bar/restaurant

<p>Type of venue</p>	<p>Restaurant</p>
<p>Access to the premises</p>	<p><input checked="" type="checkbox"/> flat</p>
<p>Useful width of door/entrance gate</p>	<p>Above 90 cm</p>
<p>Bar counter height</p>	<p>Above 100 cm</p>
<p>Height of the buffet counter</p>	<p>77 cm high</p>
<p>Types of tables</p>	<p>with central support and round</p>
<p>Space under floor tables</p>	<p>70 cm</p>
<p>Availability of high chairs for babies</p>	<p>YES</p>





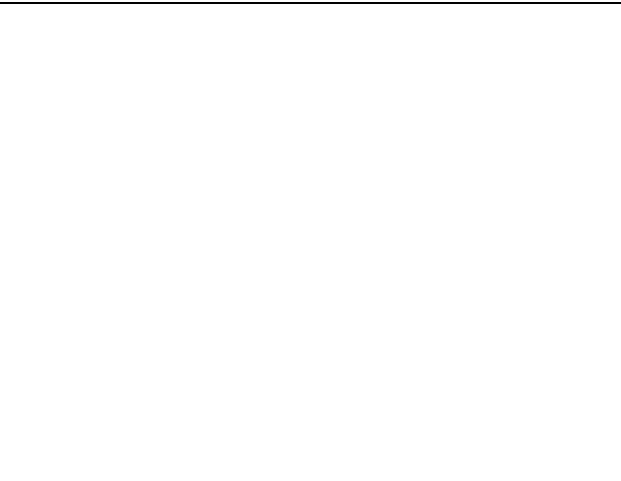
Multilingual menu	Not detected
Menu with app	Not detected
Braille menu	NO
Table service for people with disabilities	YES
Availability of foods for celiacs	<input checked="" type="checkbox"/> bread, pasta, biscuits, <input checked="" type="checkbox"/> pre-packaged foods
There are coffee and milk dispensers	NO table service is available
A customer with reduced mobility can always reserve the same table	NO
There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services)	YES
There is an area reserved for lunch for younger guests	NO
A fully equipped baby feeding service is available	NO
	



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The restaurant has an outdoor veranda / dehors	NO
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Internal pathways and common services

Internal pathways

Indicate whether the paths connecting with the common areas are flat or with ramps or steps, in addition to those already described	Entrance (Hall) flat Main restaurant flat
From the visited room to the common areas there are maps and tactile signs for the blind	There are no tactile signs on the path from the entrance.

Communal toilets

Location of the venue	near the lobby
How to access the premises	By means of a platform with a length of 2.20 meters and a slope of 9%
Usable width of the entrance door	80 cm
Type of door	with door that can be opened outwards
Type of handle	lever
Toilet height	40 cm
Toilet seat with open front tooth	NO
Support handles	Missing
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left Above 90 cm right 73 cm frontal 50 cm
Electric doorbell/telephone on the side of the toilet	NO





Washbasin with space underneath for wheelchair approach	67 cm
Height from the ground lower edge mirror	There is a fixed mirror that can be used while sitting.
	
	

Meeting

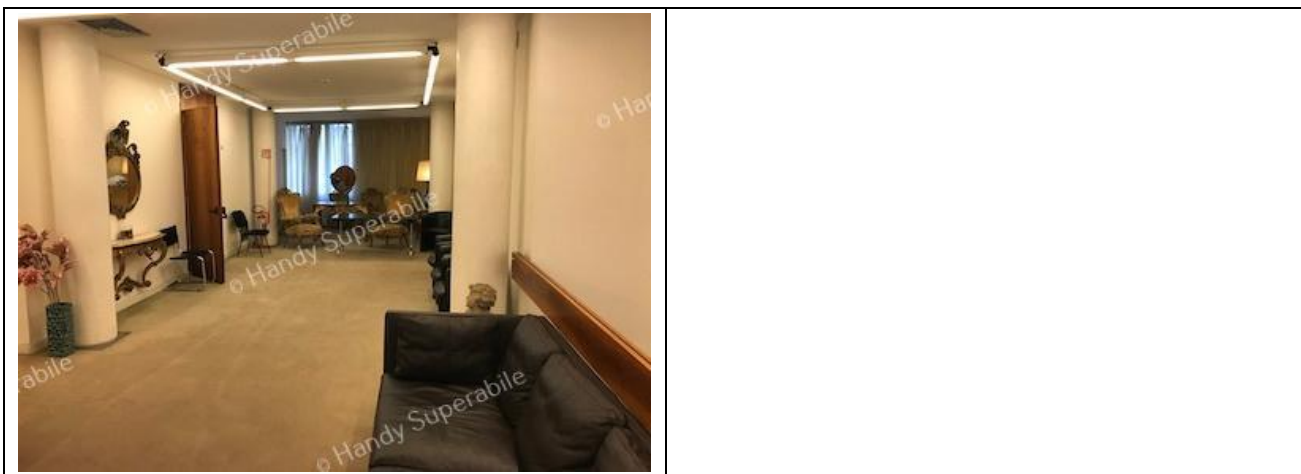
Location of the venue	near the lobby
How to access the premises	flat
Usable width of the entrance door	Above 90 cm



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Solarium

How to access the premises **By elevator**

Usable width of the entrance door **Above 90 cm**



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Medical practices/healthcare facilities

Hospitals near the property	<p>Careggi Hospital, Largo Brambilla 3 Florence, Tel +39 055 794111</p> <p>Ospedale S. Maria Nuova, Piazza S. Maria Nuova 1, Florence, Tel +39 055 69381</p> <p>Piero Palagi Hospital, Via Michelangelo 41, Florence, Tel +39 055 6937249</p> <p>San Giovanni di Dio Hospital, Via Torregalli 1, Florence, Tel +39 055 693211</p> <p>Meyer Children's Hospital, Via Pieraccini 24, Florence, Tel +39 055 56621</p>
Any dialysis facilities	<p>San Giovanni di Dio Hospital, Via Torregalli 1, Florence</p> <p>Dr. Alberto Rosati Tel +39 055 6932238 - alberto.rosati@uslcentro.toscana.it</p>



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	<p>S. Maria Nuova Hospital, Piazza S. Maria Nuova 1, Florence SOS Nephrology and Dialysis Dr. Raffaella Siervo Tel +39 055 6938610 nefrologiasmn@uslcentro.toscana.it</p>
Other facilities	<p>UsI Toscana Centro, Via Chiusi, Florence, Tel +39 055 6935406</p> <p>UsI Toscana Centro Via D'Annunzio 29, Florence, Tel +39 055 6934901</p> <p>UsI Toscana Centro, territorial garrison, Via Fanfani 17, Florence, Tel +39 055 6939350</p>

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